



Stakeholders in Hospitals

This lists some of the people, departments or groups who may be stakeholders for a Hospital. You can use this to generate a list of potential stakeholders or as a checklist in case you have missed any. For hints on how to use this list see the webpage [stakeholders in hospitals](#)

Key Hospital Stakeholders	Stakeholder Type
Accident and Emergency Staff	Internal
Accreditation (licensing agencies)	External
Assistant Practitioners	Internal
Associations e.g. Muslim Doctors Association (United Kingdom)	External
Audiologists	Internal
Board of trustees	Interface
Cardio-Respiratory Team	Internal
Carers	External
Catering Staff	Internal
Charge Hands	Internal
Charge Nurses	Internal
Chefs	Internal
Chief Executive	Internal
Chief Financial Officer	Internal
Chief Nursing Officer	Internal
Civil servants (United Kingdom)	External
Clinical Coders	Internal
Commissoners	Interface
Community Health Centers	External
Corporate office	Interface
Department of Health and Social Care (United Kingdom)	External
Dieticians	Internal
Dining Assistants	Internal
Discharge Co-ordinators	Internal
Doctors	Internal
Domestic Staff	Internal
Elected public officials	External
Electro-Biomedical Engineers	Internal
Estate Technicians	Internal
Federal government (United States)	External
General Practitioners (United Kingdom)	External



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Key Hospital Stakeholders	Stakeholder Type
Health and Social Care Regulators e.g. General Medical Council (United Kingdom)	External
Health maintenance organisations	External
Health Visitors	Interface
Health workers	External
Healthcare Assistants	Internal
Hospital management	Internal
Housekeepers	Internal
Labor unions	External
Laundry Staff	Internal
Local authority (United Kingdom)	External
Local business/industry	External
Local residents	External
Local service providers	External
Maintenance Staff	Internal
Maternity Support Worker	Internal
Matrons	Internal
Matron's Assistants	Internal
Maxillofacial Nurses	Internal
Media	External
Medical Imaging Assistants	Internal
Medical school officials	Interface
Medical staff	Interface
Medical Students	Interface
Medical Technicians	Internal
Midwives	Internal
Newborn Hearing Screeners	Internal
Nonphysician professional staff	Internal
Nonprofessional staff	Internal
Nurse Specialists	Internal
Nurses	Internal
Occupational Therapists	Internal
Oral Surgery Nurses	Internal
Other hospitals	External
Outpatient Staff	Interface
Painters and Decorators	Internal
Paramedics	Internal
Patients	External



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Key Hospital Stakeholders	Stakeholder Type
Payroll Officers	Internal
Pharmacists	Interface
Phlebotomists	Internal
Physicians	Interface
Physiotherapists	Internal
Play Specilists	Internal
Political pressure groups	External
Porters	Internal
Practice Education Facilitators	Internal
Quality Assurance Staff	Internal
Radiographers	Internal
Receptionist Staff	Internal
Referrers e.g. Doctors,	Interface
Secretary of State for Health (UK ministeral role in government)	External
Security	Internal
Senior Nurses	Internal
Sisters	Internal
Social Workers	Interface
Speech Therapist	Internal
Staff Nurse	Internal
State government	External
Sterile Services Department	Internal
Stores Team	Internal
Surgeons	Internal
Therapies Assistant	Internal
Third party payers	External
USA Department of Health and Human Services	External
Visitors	External
Volunteers e.g. friends of the hospital	External
Walk-in clinics	External
Ward Clerks	Internal
Ward Managers	Internal

See also [Examples of Stakeholders in Healthcare](#), [ITIL stakeholders](#), [IT project stakeholder mindmap](#), [IT project stakeholder list](#), [ecommerce stakeholder list](#), [Construction stakeholders](#), [Retail Stakeholders](#) and [Structured Settlement stakeholders](#).